



The Maydays 13th Annual Improv Retreat Cancellation Policy

If we have to cancel our 13th Annual Improv Retreat (again) due to Covid 19 restrictions we will offer a transfer to the new retreat date, credit with us for future courses/retreat if you can't make the new date or a refund in full. We'd appreciate the transfer/credit option during these tricky times if you're in a position to offer this :)

Customer Cancellation from booking until 14 days prior to the retreat:
£100 admin fee

Customer Cancellation 14 days or less:

No refund unless we can fill your place - if we can fill your place, we'll refund your place minus a £100 admin fee

Customer Cancellation 48 hours or less:

No refund

Important information for international travellers:

With international travel being under constant review at the moment, we understand that booking is a tricky thing to weigh up. Because we run this event on such tight margins, we have to have a £100 cancellation charge unless the event itself is cancelled. If the residential goes ahead but you are unable to travel, we unfortunately have to levy the cancellation fee so please be aware of this when booking.



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