



## **The Maydays 14th Annual Improv Retreat Cancellation Policy**

If we have to cancel our 14th Annual Improv Retreat due to Covid 19 restrictions we will offer a transfer to the new retreat date, credit with us for future courses/retreat if you can't make the new date or a refund in full.

We'd appreciate the transfer/credit option during these tricky times if you're in a position to offer this :)

### **Customer Cancellation 15 days or more prior to the retreat:**

£100 admin fee

**Customer Cancellation 14 days or less:** No refund unless we can fill your place - if we can fill your place, we'll refund your place minus a £100 admin fee

**Customer Cancellation 48 hours or less:** No refund

### **Please note:**

- The £100 admin fee covers fees from Stripe and Ashorne Hill and then our admin time. The cancellation fee is non-negotiable.
- Although we aren't able to recommend individual insurance suppliers, travel insurances with Covid-19 indemnities are available from a variety of insurance providers.